



Washtenaw Community College

Consumer Information

In accordance with the regulations set forth in the Higher Education Act of 1965, as amended, below is a summary of the consumer information that must be given to prospective and current students at Washtenaw Community College (WCC). Each topic contains a brief description of the information, explaining how it can be obtained. Please review the website listed under each topic for the most complete information. Call any office listed for further details and please call Financial Aid for assistance if you do not locate the information you seek.

Section I. Information about the College

The Cost to Attend WCC

Find the latest tuition and fees here:

www.wccnet.edu/tuition

For general questions on tuition and fees, contact the Student Connection at (734) 973-3543. For student inquiries about charges on the account, contact the Cashier at (734) 973-3485.

For the estimated cost of attendance, including tuition and fees, books and supplies, room and board, transportation, personal and miscellaneous expenses, paste this link into your web browser:

www.wccnet.edu/student-services/studentconnection/financialaid/need.php

Students may also contact the Financial Aid Office at (734) 973-3523.

Refund Policy

Read the WCC refund procedures for students who drop credit classes:

www.wccnet.edu/student-services/studentconnection/payingtuition/refundpolicy.php Contact

the Student Connection at (734) 973-3543 for specifics on the procedure.

Withdrawal Procedures

WCC does not have an official withdrawal policy.

Return of Title IV Aid

The federal government mandates that students who withdraw, officially or unofficially, from their classes may only keep the financial aid (federal Title IV grant and loan assistance) that they have "earned" up to the time of withdrawal. Students who receive Title IV Federal financial aid and do not complete or attend class for at least 60 percent of the semester will be required to return a portion of their aid. Find out more at

www.wccnet.edu/student-services/studentconnection/financialaid/regulations.php

Contact the Financial Aid Office at (734) 973-3523 if you need to speak to someone.



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Descriptions of Academic Programs

Information regarding the college's certificate and degree programs is available in the annual Washtenaw Community College Catalog and can be obtained from

www.wccnet.edu/academicinfo

For further questions, call the Student Connection at (734) 973-3543.

GED Program

WCC can help you prepare to take the GED (high school equivalency test). Our website can tell you more:

www.wccnet.edu/resources/learningassistance/adulttransitions

Feel free to call the Adult Transitions Office at (734) 677-5006 for complete information.

Instructional Facilities and Labs

Information on the college's instructional facilities and laboratories is available on the web. Take a look at the buildings and facilities one-by-one or view some of the program areas:

www.wccnet.edu/tour

Set up a tour of the campus or find out more at (734) 973-3543.

Instructional Personnel

Information regarding the college's faculty and instructional personnel is available in the back of the annual Programs and Services issue of the Washtenaw Community College Bulletin. To download a .pdf of the latest catalog, click here:

www.wccnet.edu/academicinfo/creditofferings/catalog

For further information, please call Human Resource Management at (734) 973-3497.

Accreditation Information

Students may review copies of documents regarding entities that accredit, license, or approve the institution and its programs.

Washtenaw Community College is accredited by the Higher Learning Commission of the North Central Association, 30 North LaSalle Street, Suite 2400, Chicago, IL 60602-2504,

312-263-0456, www.ncahlc.org

For more, see <http://nca.wccnet.edu/>

For accreditation information on the College website:

www.wccnet.edu/aboutwcc/collegeinfo/accreditations/index.php

www.wccnet.edu/academicinfo/creditofferings/programs/accreditations.php



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For information on Washtenaw Community College, contact WCC at (734) 973-3300. To review the Higher Learning Commission accreditation documents in person, please visit the office of The Dean of Humanities and Social Services on Monday through Friday from 8am-noon and 1pm to 5pm at the Crane Liberal Arts Building, room 136, (734) 973-3356.

Services for Disabled Students

For information on programs and services for disabled students, contact the Office of Learning Support Services at (734) 973-3342 or view the website:

www.wccnet.edu/learningsupport

Campus Safety and Security

The Safety & Security Department is the campus security authority, and coordinates campus safety and security activities. The office is responsible for coordinating with local law enforcement agencies and implementing emergency procedures at Washtenaw Community College. Campus Safety & Security Officers enforce parking regulations as well as Campus policies and regulations. Three-year statistics concerning reported crimes that have occurred on campus are published in the Annual Campus Security Report. A copy of this report may be obtained by contacting the Safety and Security Office at (734) 973-3411.

The website is

www.wccnet.edu/security/crime.php

Satisfactory Academic Progress Standard

The standard listed here describes how a student must progress toward completing a degree or certificate as one requirement for receiving current or future financial aid:

www.wccnet.edu/student-services/student-connection/financial-aid/sap.php

A printed copy of the Satisfactory Academic Progress Standard may be obtained from the Financial Aid Office by calling (734) 973-3523.

Section II. Information about Financial Aid

View the Financial Aid website for specific information regarding financial aid:

www.wccnet.edu/financialaid

Contact the Financial Aid Office at (734) 973-3523 if you have any questions about the items below..

Overview of Financial Aid Programs

Click here for information on financial aid programs, including grants:

www.wccnet.edu/student-services/student-connection/financial-aid/aidtypes.php



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How To Apply For Aid

Click here for information on how to apply for financial aid:

www.wccnet.edu/student-services/student-connection/financial-aid/applying.php

Aid Eligibility Requirements

See Qualifying for Aid and Regulations pages for information on being eligible for financial aid:

www.wccnet.edu/student-services/student-connection/financial-aid/qualifying.php

www.wccnet.edu/student-services/student-connection/financial-aid/regulations.php

How Eligibility For Need-Based Aid is Determined and How Need-Based Aid is Awarded

Click here for information:

www.wccnet.edu/student-services/student-connection/financial-aid/need.php

Rights and Responsibilities of Aid Recipients

1. Continued Eligibility for Aid is on the regulations page:

www.wccnet.edu/student-services/student-connection/financial-aid/regulations.php

2. Satisfactory Academic Progress Standard:

This standard describes what is required in terms of a student's success toward completing a degree or certificate when financial aid is awarded:

www.wccnet.edu/student-services/student-connection/financial-aid/sap.php

3. Method and Frequency of Disbursements

The Dates page describes disbursements:

www.wccnet.edu/student-services/student-connection/financial-aid/dates.php

4. Terms/Conditions of Employment Provided as Financial Aid

See the Work-Study page for more information:

www.wccnet.edu/student-services/student-connection/financial-aid/workstudy.php

5. Terms of Student Loans, Including Necessity of Repayment and Sample Repayment Schedule

For information on Stafford loans, please see the Stafford Loans for Students and the Parent Loans for Undergraduate Students page:

www.wccnet.edu/student-services/student-connection/financial-aid/stafford.php

www.wccnet.edu/student-services/student-connection/financial-aid/plus.php



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6. Terms/Conditions of Deferment or Cancellation of Perkins Loan, Direct Stafford. or FFEL Loan Because of Volunteer Service

Students may receive deferment or cancellation of student loans for volunteer service such as Peace Corps, Armed Services, and so on. Please contact the Financial Aid Office at (734) 973-3523 for additional information.

Scholarship Fraud

Please see the Myths and Scams section of the Financial Aid homepage for more information:

www.wccnet.edu/studentservices/studentconnection/financialaid/index.php

Section III. More Rights and Responsibilities

Family Education Rights and Privacy Act (FERPA)

Information regarding FERPA can be found in the annual Washtenaw Community College Programs and Services issue of the Bulletin:

www.wccnet.edu/catalog

Please call Student Connection at (734) 973-3543 with further questions.

Alcohol and Drugs

Board of Trustees policy 4095, Student Rights and Responsibilities, states the College prohibitions against being under the influence of or using, possessing, distributing, manufacturing, dispensing illegal or controlled substances on College property or at College functions. Consumption or possession of alcoholic beverages is always prohibited unless by special permission of the President's Office for those of legal drinking age at specific events. Board Policy 5091 and 8010 are also pertinent:

www.wccnet.edu/trustees/policies

Dial 211 if you want to talk to someone about alcohol or drugs: they will provide a place or a person who can help. Or look up www.211.org/ to get alternative contact numbers. If you want to talk to a person at WCC, visit the therapists (Edwina Jarrett or Audrey Hering) in Counseling for a referral.